

Iron Ore

Understanding My Bill

Are you having trouble understanding your electricity bill?

To help you understand what all the information means, we've prepared an explanatory guide through the different areas of your bill.

For information on the reverse of the bill, see over.

1300 632 483
Newman Electricity Billing
Customer Service Centre
PO Box 3122
NEWSTEAD QLD 4006
NewmanElectricity@agilitycis.com

Final Tax Invoice

Account Number

700007



ABN: 46 008 700 981

Enquiries

1300 632 483
Newman Electricity Billing
Customer Service Centre
PO Box 3122
NEWSTEAD QLD 4006
TTY: 133 677
Interpreter Services: 131 450
NewmanElectricity@agilitycis.com

Fred Smith
5 Smith Street
NEWMAN WA 6753

Account Summary:

Total of Previous Bill	Payments	Balance	Current Charges	
\$429.38	-\$0.00	= Overdue Amount \$0.00	+ \$539.05	= New Total \$968.43
			See over for details DUE 26 November 2012	(Includes GST)

Invoice Number: 100404
Supply Period: 16/09/2012 - 30/09/2012 15 days
Supply Address: 5 Smith Street, NEWMAN, WA 6753

Previous Account
The value of your previous bill.

Previous Payment
How much you paid on your previous bill.

Outstanding Amount
How much, if any, you still owe on your last bill.

Current Charges
The total cost of electricity for the current supply period.

Invoice Comparison



Average Daily Consumption: 129 Units
Average Daily Cost: \$33.69

Customer Messages
This area will show messages of interest.

Account Number
This identifies you as a electricity customer at a particular property. Please refer to this number when contacting our Call Centre.

Customer Name
Name of the individual(s) address for the electricity customer account.

Total Amount Due
The total amount to be paid on your account.

Due date
Please pay your account by this date.

Supply Period
This is now calculated from read date to read date.

Graph
This graph compares your energy use between the last 2 periods and the same time last year.

Average Daily Consumption & Cost
The average daily consumption and cost of the electricity used in the billing period.

Payment number
You will need this number to make payments by BPAY and to make a payment over the phone with our automated credit card payment system.

Total Amount Due
The total amount to be paid on your account.

PAYMENT SLIP Fred Smith
Account: 700007

Direct Debit: Call 1300 632 483

For Fuss Free Payments

Billpay Code: 2694
Ref: 7000 078

Credit card: Call 1300 632 483 to pay (up to \$5000) with your MasterCard or VISA

Mail: Return this payment slip together with your cheque made payable to BHP Billiton and mail to Newman Electricity Billing, Customer Service Centre, PO Box 3122, Newstead QLD 4006

POST billpay Billpay Code: 2694
Ref: 7000 078

Pay in person at any post office, by phone 13 18 16, or go to postbillpay.com.au



*2694 7000078

Payment Number
7000078

Overdue
\$429.38
PAY NOW

Current Charges
\$539.05
DUE 26 Nov 2012

TOTAL DUE
\$968.43

Page 1

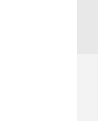
Page 2

This is the unique number for your meter.

This indicates if the meter reading is an actual reading, a substitute reading, a final reading or an estimate reading.

The reading taken for your meter by the meter reader (or estimated, if this is an estimated bill).

The number of units used during the period since the previous meter reading.



Usage Calculations

Meter Type	Meter Number	Reading Type	Current Meter Reading	Units Used
Power	741258/1	Actual	3870	1,270
Air Conditioning	98562/1	Actual	3745	1,195
Total Units Used:				2,465

Overdue Balance	\$ 429.38
Opening Balance	\$ 429.38

This amount must be paid immediately >

Current Account Details

A2 Residential Tariff

1,270 units @ 19.88 cents per unit from 16/09/2012

1,195 units @ 19.88 cents per unit from 16/09/2012

Supply Charge from 16/09/2012

Less Cost of Living Assistance

Total

	Sub-Total (excl GST)	GST Amount	Amount Payable (incl GST)
	\$ 252.48	\$ 25.25	\$ 277.73
	\$ 237.57	\$ 23.76	\$ 261.33
	\$ 5.47	\$ 0.55	\$ 6.02
	\$ -5.47	\$ -0.55	\$ -6.02
Total	\$ 490.05	\$ 49.00	\$ 539.05

Total Payable	\$ 968.43
Total Includes GST of	\$ 49.00

If you are having difficulties paying this account, please ring 1300 632 483 before the due date.

Moving? Please call 1300 632 483 at least five days before you move.

Are you a Concession Card holder? You can apply for rebates on your bill. To find out more call 1300 632 483.

Faults - Please call our 24-hour faults number 1300 632 483.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call 1300 632 483.